

SELECTING THE RIGHT CARE SOLUTION FOR YOU OR YOUR FAMILY

ABOUT



The NSW Division Third Age Network (TAN) Committee and CPA Australia would like to invite you to join us for an informative event presented by Danielle Robertson, Chief Executive Officer of DR Care Solutions, "Life Planning – Selecting the right care solution for you or your family"

Even if we personally are well and haven't experienced any serious health issues, we are likely to be confronted with choices to be made in relation to care, support and accommodation for ourselves or a loved one.

The event concentrates on an in-depth look at home care, the starting point of the journey into all forms of care services such as retirement communities, residential aged care and palliative care. In 2017–18, the Australian Government spent over \$18 billion on aged care comprising:

- 67% was on residential care (over \$12 billion)
- 28% was on home care and support services (over \$5 billion)

Home care support is delivered on the basis of "consumer directed care" and that assumes all consumers know what they are doing. As most are elderly and frail with other conditions, such as dementia (or a level of cognitive decline), this is an unrealistic assumption.

Aged Care is now one of the largest industries in Australia servicing the needs of over 1.3 million people. There is no right to aged care, in contrast to education and health care. The current system is too complex to navigate for most of us, never mind our relatives and friends when they need to access these services.

We know that the care provided by operators is variable and substandard in some cases, yet every Australian, no matter their health journey, deserves decent care and dignity as they age.

The Royal Commission into Aged Care, highlighted many stories about how the aged care system fails to meet the needs of often, vulnerable older citizens. How it failed to deliver uniformly safe, quality care to all, appears uncaring towards older people and, in too many instances, it has neglected them.

Danielle will provide an in-depth look at:

1. Commonwealth Home Support Program, Home Care Packages and Private Care which can be provided in a person's home or apartment, a granny flat, retirement village or land lease community. She will also touch on residential aged care and end of life care planning.
2. The approach she undertakes to help you and your family obtain the right care solution. This is supported by her thoroughness where she works with families, financial advisers, accountants, lawyers, estate planners, GPs or social workers, to ensure all of their needs are met.

Attendee learning outcome

1. An understanding of the programs available to support ageing in place.
2. Navigating the aged care system to obtain the right in home care solutions and outcomes.
3. Things to review in deciding the right home care provider.

ABOUT THE PRESENTER



Danielle Robertson

Danielle Robertson has worked in the care sector for more than 35 years and has a comprehensive knowledge and experience of how it works and how to obtain the best quality of care for a reasonable price. Danielle has a broad and comprehensive understanding of the industry and the relevant, and often complicated, Government legislation associated with it. She provides assistance to quality care service providers. Navigating the Aged Care system to obtain the right care solutions and outcome for the client is Danielle's main driver.

This experience comes from working in and leading DIAL-AN-ANGEL as chief executive officer for 28 years. It was Australia's only national agency specialised in providing aged care, disability care, home care and childcare.

In 2015 Danielle set up her own business, DR Care Solutions as chief executive officer to fill a gap in the care sector and meet the numerous calls for assistance in navigating the services offered in the aged, disability and home care industries. She continued the work achieved in DIAL-AN ANGEL. The business finds the best quality and right care options for private clients. It also offers Care Concierge Packages to corporates that wish to support employees with care responsibilities.

WHEN

Wednesday, 16 June, 2021
6:00 pm - 7:30 pm
E. Australia Time

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